



Do you need to order a repeat prescription?

It is hard to know how to go about ordering medication when you have never had to do it before, and for those who currently order prescriptions, it is good to know there are alternative ways should your circumstances change.

Please note Pharmacy opening hours are subject to change. Only Morrison Dedridge is included, not Morrison Carmondean.

Here is a handy guide on how to ensure you never run out.

Pharmacies Opening Hours:

Ladywell 01506 437100
(M-F 9 – 6, Sat 9 – 5, Sun closed)

Lloyds Howden 01506 410161
(M-F 8.30 – 6, Sat and Sun closed)

Lloyds Dedridge 01506 461732
(M-F 8.30 – 6, Sat 8.30 – 12.30, Sun closed)

Omnicare Deans 01506 411570
(M-F 9 – 6, Sat – 9 – 12.30, Sun closed)

Boots Almondvale 01506 436997
(M, Tu, W and F 8.45 – 6.30, Thu 8.45 – 8, Sat and Sun 9.30 – 6)

Morrisons **Dedridge** 01506 462003
(M – F 8.30 – 8, Sat 8 – 6,
Sun 10 – 6)

Howden Medical Practice
Howden Road West
Howden
Livingston
EH54 6TP
Tel: 01506 423800
www.howdenmedical.co.uk

Howden Medical Practice

Prescription Service



The different ways to order your medications are: -

- The Practice preferred option is for you to sign up to our Vision On Line Services by completing the Registration Form at the Practice or via our Website. This service is linked to your medical record and allows you to see a comprehensive list of all your current repeat medication and is available for you to view and select required items. A free text box is available should you wish to order non listed items. The service is available 24 hours a day and allows you to monitor the processing of your request in real time. A confirmation e-mail is also sent to inform you that your request has been received for processing at the Practice.
- You can sign up to a Pharmacy of your choice for a Repeat Prescription Service or a Prescription Collection Service. Forms are available at the Pharmacy or the Practice. The Pharmacy liaise directly with the Practice and you can collect your medication or have them delivered to you from the Pharmacy – see list at back of leaflet or alternatively use a Pharmacy of your choice.
- Visiting the Practice you can complete a Prescription Request Form or use the tear-off slip from your prescription and post it in the Prescription Post Box ticking all the items you need.

Extra information -

- If you have been issued with a repeat medication it means you do not have to be seen by the GP every time you need to order. However, you may be invited to consult for a medication review – **It is important that you consult when requested. Failure to do so could result in a delay in you receiving your medication.**
- Always check what medications you actually need before ordering. Please do not just tick all the boxes.
- Sometimes manufacturers cannot supply the brand of medication requested, on these occasions the Pharmacy will notify the Practice and request the GP to prescribe an alternative. If an alternative has been given and you are concerned with this, please discuss this with your Pharmacist.

Things to remember!!

The Practice does not take medication requests over the telephone. From experience we have found that receiving a written request from patients for their medication is the safest and most reliable way of ensuring that requests are accurate. All prescription requests therefore MUST be made in writing. All medications require to be ordered by the Patient, Representative or Pharmacy.

Don't wait until you run out of your medication, as it takes 48 working hours from ordering directly from the Practice.

Check how much medication you have, order in plenty of time, usually when you have 2 week's supply of medication left.

Prescriptions requested urgently will be processed in accordance with clinical need criteria.

We are not open Saturdays or Sundays or on public holidays therefore make sure you take this into consideration when calculating your medication and placing an order.

If you require extra medication such as going holiday, or a work trip make sure you write this information on the Prescription Order Form.

